

905-333-0772, Ext. 205 905-333-8727 mehlenbacherm@burlington.ca

April 25, 2007

Re: Letter of Reference for Neville Knowles

To Whom It May Concern:

Over the past several months I have had the pleasure to work with Neville Knowles as my Executive Coach. This has been an extremely positive experience for me both personally and professionally.

Neville has what I would call a holistic approach to coaching that involved him and I developing mutual goals based on work/life balance. From many perspectives this technique has made me both a stronger senior officer/manager and also a better husband and father.

Neville helped me to recognize my strengths and how to enhance and build on these to improve my abilities. More importantly was Neville working with me on my weaknesses and showing me strategies on how to deal with them by turning negatives into positives. This has allowed me to become a better person who is able to deal with situations from a much broader perspective.

I would highly recommend Neville to anyone who wants to develop a greater understanding of themselves and improve their personal and professional life.

Please feel free to contact me if you require any further information.

Sincerely,

Mark Mehlenbacher

/mm